

New Yellow Line Connector

Connecting Downtown Mishawaka to Downtown Elkhart



Interurban Trolley Proposed June 2018 Fare Changes

As part of the implementation of the new Yellow Line Connector; a jointly operated route with Transpo, the Interurban Trolley is proposing the following fare and fare policy changes to all routes:

- 50 cent reduced fares for persons 65 and older, and persons with disabilities will now be offered at all times, not just during off-peak hours as they are today.
- Transpo Reduced Fare Cards (in addition to Handi-Cards and Medicare cards) will now be accepted as proof for reduced fare status
- The age for children riding free of charge is being reduced from 5 and under to 4 and under. This will align the Interurban Trolley's policies with Transpo's
- **Transfers will no longer be issued or accepted for travel on the Yellow Line Connector.**
- Transfers will still be issued on the Interurban Trolley, Red, Blue, Green and Orange Lines and accepted at designated locations along these routes for riders to complete a one-way trip.

Please visit InterurbanTrolley.com/Yellow_Line to submit comments or for public open house information



Michiana Area Council of Governments
227 West Jefferson Blvd
1120 County-City Blvd
South Bend, IN 46601
(574) 287-1829
www.MACOG.com

Full Proposed Interurban Trolley, Fare, Transfer and one-way trip policies

Interurban Trolley Fare Policy

1. The cash fare on the Interurban Trolley is \$1.00 per ride.
2. Seniors over 65 and persons with disabilities may ride for a half-fare of 50 cents at all times. These passengers must show a valid Medicare Card, Transpo Reduced Fare Card or Handi-Card upon Boarding.
3. Children ages 4 and under ride free and must be accompanied by a fare paying adult.
4. On all routes, except the Yellow Line Connector, change cards will be issued to riders paying with \$5 bills, and half-fare riders riding during off-peak hours paying with \$1 bills. These change cards are stored-value cards valid for future trolley rides on all routes except the Yellow Line Connector, as if the rider is paying with cash.
5. Single pre-purchased Interurban Trolley Tokens are valid for one-ride.
6. On the Red, Blue, Green and Orange lines, all riders paying cash fares or with a token are eligible for a transfer per the transfer policy.
7. Riders may purchase an Interurban Trolley Day Pass for \$3 aboard the bus. These passes are not eligible for transfers.
8. On the Yellow Line Connector only riders may purchase a Transpo Day Pass for \$3, this day pass is valid on the Yellow Line Connector, all other Transpo routes, but is NOT valid on other Interurban Trolley Routes.
9. Riders may board using a pre-purchased 1-Day Pass for \$3, 14-Day Pass for \$18 or 31-Day Pass for \$35. These passes are validated upon first use by the farebox, and expire at the end of the service day for Day Passes, or at the end of 14 or 31 consecutive (regardless of the number of Sundays or holidays without trolley service) days for the 14 and 31 Day Passes. These passes may only be used to pay the fare of one rider at a time.
10. Ivy Tech ID cards with a relevant bus pass validation sticker are valid for trolley, these are flashed to the bus operator.
10. Goshen College IDs are for travel on the Red, Green, Orange, and Blue Line Routes only, these are swiped and validated by the farebox.
11. Pre-purchased Transpo issued 1-Day, 14-Day, 31-Day, and 31-Day Student Passes are valid for travel on the Yellow Line Connector only.

Transfer Policy

1. Transfers are not issued or accepted on the Yellow Line Connector. This transfer policy only applies to the Interurban Trolley Red, Blue, Green, and Orange Lines.
2. Transfers must be requested upon boarding.
3. Transfers are valid for two hours to complete a one-way trip.

4. Transfers will not be issued at the Downtown Elkhart Transfer Center since all lines connect here.
5. Transfers are only valid to continue a one-way trip, and may only be accepted at designated locations. Locations include: Transfer Center, Concord Mall, Kroger & Sears, and the intersections of Lusher & Benham, Lusher & Prairie, Benham & Dr. Martin Luther King Drive.
6. Transfers may not be requested on Outbound Red Line Trolleys at Concord Mall or further south, since the Red Line doesn't connect with any other lines outbound beyond Concord Mall.
7. Transfers may only be requested by customers paying a cash fare, with a change card, or with a token. Transfers will not be issued to riders with Trolley Passes, or valid Ivy Tech or Goshen College IDs.

One-Way Trip Policies

1. On the Red Line that operates as a bidirectional service, a one-way fare is valid for travel in one direction to the end of the line. Riders are required to pay another fare if they wish to travel in the opposite direction (stay on a bus as it transitions from Inbound to Outbound) from the Transfer Center or the Goshen Wal-Mart.
2. The Yellow Line Connector is a bidirectional route with a loop in Downtown Elkhart. A one-way fare is valid between Downtown Elkhart and the Mishawaka Transfer Center. A rider may ride through the Elkhart Transfer Center without paying an additional fare going westbound to Mishawaka if they board at any stop after Vistula and Franklin Streets, riders coming Eastbound to Elkhart, may ride through the Transfer Center but must disembark before Vistula and Franklin Streets, otherwise they must pay an additional fare.
3. On the Blue and Orange Lines, a fare is valid for one continuous loop on the same bus until the bus loops and returns to their point of origin the following hour. The rider may stay on the same bus without paying another fare as it passes through the Transfer Center (as long as they didn't board there). For example, a rider boarding the Orange Line at Ivy Tech on the 3:38 bus would be able to stay on the bus for one continuous trip until returning back to Ivy Tech at 4:35.
4. On the Green Line a single ride is valid for a continuous trip on the Northwest and Southwest Loops, with a rider allowed to pass through the transfer center twice. For example, a rider transferring from the Orange Line at the top of the hour is allowed to stay on the Green Line for the entire trip around the Southwest Loop without paying another fare before getting off at their destination on the northwest loop.